

2022 INTEGRATED REPORT & FINANCIAL STATEMENTS Eable Celebrating 100 years

ABOUT US | OUR PERFORMANCE | STRATEGIC REVIEW | CORPORATE GOVERNANCE | FINANCIAL STATEMENTS | OTHER INFORMATION

Our market footprint spans six countries in the

larger East Africa region.

# **EABL Overview**

East African Breweries PLC (EABL) is the leading branded alcohol beverage business in East Africa, with a wide and outstanding collection of brands that range from beer and spirits to adult non-alcoholic drinks (ANADs), reaffirming our standing as a total adult beverage (TAB) company. Our extensive network of breweries, distilleries, and distribution facilities span the six markets within which we operate in East Africa, especially concentrated in the three core markets of Kenya, Uganda and Tanzania. Despite operating in East Africa, our unique products can be found in more than 10 countries across Africa and beyond. The Group's geographic diversity is an important factor in delivering the highest quality brands to East African consumers and long-term value to investors.

Our broad portfolio consists of outstanding local jewels and global giants, reaching across categories, occasions and price points. We are proud of the brands we make and the positive impact they have in bringing people together, to celebrate life every day, everywhere.

# A selection of our brands

**Global Giants** anqueray. GUINNESS Nº TEN-Captain Mordan CREAM WITH SPIRIT Keep Walkin **Beer Brands Spirits Brands** GILBEY'S SERENGETI Pilsner GIN ٤K 3 **GORDON S** Black&White TUSKER SINGLET<sup>ON</sup> GUINNESS SMOOTH VAT V&A **RICHO1** IGET 69 SEREN LITE WHISKY TEQUILA Smirnoft BULLEIT etel One Don Julio SENATOR NGULE

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# **Our Purpose**

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#### Celebrating life, every day, everywhere.

Our purpose is about being the best we can be at work, at home and in the community. We are passionate about our high-quality brands to suit every consumer occasion and economic level, and the role they play in celebrating life. At the core of our approach is a commitment to serving the communities in which we operate by ensuring alcohol continues to play a positive role in society as part of a balanced lifestyle: doing so is good for consumers and good for business.

We believe that our responsibility and influence extends beyond our direct operations. Our 'Society 2030: Spirit of Progress' Environmental, Social and Governance action plan sets ambitious goals that support our commitment to shaping a more sustainable and inclusive business and society. We take great care in building sustainable supply chains; in protecting the environment and the natural resources we all rely on; and in our commitment to skills development, empowerment, inclusion and diversity.

# **Our Ambition**

To create the best performing, most trusted and respected consumer products company in Africa. To be the best performing, we need to deliver efficient growth and long-term shareholder value. This means delivering quality, sustainable growth in net sales, steady margin expansion, feasible investments and reliable cash flows year after year. To be most trusted and respected, we do business the right way from grain to glass and ensure our people are highly engaged and continuously learning.

# **Our Culture**

Our culture is rooted in a deep sense of our purpose and values. We are the present-day custodians of some of the most iconic brands in the world, with a responsibility to ensure they remain as relevant today as they have done in the past and to pass them on to the next generation in an even better shape.

We have refreshed our culture code, articulating the behaviours we will drive and model, as we energise the organisation towards achieving our strategic goals.

# **EABL's Culture Code is:**

 Bold - Daring, risk-taking and experimenting, empowered teams and radical liberation.
 Progressive - Pioneering, innovating, shaping new frontiers, digital transformation, sustainability, social change.
 Connected - Oneness, shared goals, common purpose, pulling together, trust, creating a 'fun' workplace. that brings out our purpose of 'celebrating life every day, everywhere'.



# **Our Business Model**

We are a proud grain to glass business, with the consumer at the heart of our business. Our Business operates with the simple purpose of supporting our consumers in 'Celebrating life, everyday everywhere'.



## RESEARCH

We continually evolve our data tools to understand consumers' attitudes and motivations. We convert this information into insights which enable us to respond with agility to our consumers' interests and preferences.

We have invested heavily in research and development programmes such as; new brewing materials, brewing technologies, liquid product development for both alcoholic and non-alcoholic beverages, development of new packaging and dispensing solutions.

**RESPONSIBLE SOURCING** 

EABL has built a solid sorghum and barley value chain that comprises of farmers, research institutes, seed companies, financial institutions, fertilizer providers, mechanization companies and other sector service providers.

We partner with a network of suppliers to procure high quality materials and services

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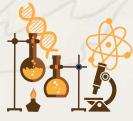
MANUFACTURING CAPITAL We have 7 production sites across East Africa devoted to research and development, distillation, maturation, brewing, warehousing and packaging of spirits and beer. Our investment in property, plant and machinery

Kshs 69bn in property, plant and equipment Kshs 2.5bn productivity savings

are a source of competitive differentiation.

FINANCIAL CAPITAL Includes shareholders' equity and debt. It is a critical input in executing our business activities and in generating, accessing and deploying other forms of capital.

> Kshs **26bn** shareholders equity Kshs **122bn** market capitalisation Kshs 13.2bn free cash flow



**IARM** 

Safety standards are adhered to all the time, every single moment. Our Zero Harm programme is designed to ensure that all employees go home safe, every day, and is based on four pillars prevention, culture, compliance, and capability.

# LONG TERM SHARE HOLDER VALUE Kshs 15.0

Earnings per share (EPS)

Kshs 11.0 Dividend per share (DPS)



Equipping people particularly women, with skills and resources to build a better future for themselves

LANTED OVER 1,000,000 TRE

LOCAL SOURCED



#### ROUTE TO CONSUMER

Getting to our consumer, through our route to market program is an important facet of our strategy. We work together with qualified partners to ensure that our customers get our brands on time.

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HUMAN AND

We are proud of our people, whose passion, commitment and specialist skills make the difference. Championing inclusion and diversity is fundamental to driving engagement and achieving the best possible outcomes for our business.

2000 (full time employees and contractors) 31% gender diversity across EABL, 36% senior leadership roles are held by women

### DIGITIZATION

We have leveraged technology and smart data to equip our salesforce with advanced tools to support them in delivering customer propositions. Our proprietary Distributor Management System digitally supports our distributors on stock and sales management, sales force automation and performance dashboards to provide insights to the sales teams while on the go.

Kshs 88 billion



SOCIAL & RELATIONSHIP CAPITAL We continue investing in communities where we live, work & sell. We are

committed to do our business the right way from grain to glass.

> 200,000 ENTERPRISES Our value chain supports over 200,000 businesses which include

retailers, distributors and agents

# CONSUMERS

We invest in world class marketing to responsibly build vibrant brands that resonate with our consumers.



We advocate for moderation and use our platforms to campaign against harmful drinking

NATURAL CAPITAL We recognize that the threats to our environment are urgent and growing, and we are committed to taking actions to preserve the scarce resources.

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95% of our waste water is recycled 362,248 m<sup>3</sup> of water replenished and reused Zero total waste to landfill

Zero total waste to landfill from our direct operations

esources.

Biomass plant to help reduce **42,000** tonnes off our carbon footprint **91%** of renewable electricity utilized across our direct operations

# Our contribution to the UN Sustainable Development Goals (SDGs)



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# **Stakeholder Engagement**

Our purpose and values help guide our engagement

#### Why we engage



#### People

Our people are at the core of our business. We aim to build a trusting, respectful and inclusive culture in which every individual feels highly engaged and can be their best. We want our people to feel their human rights are respected and that they are treated with dignity. We are committed to creating opportunities for growth and to a continuous learning culture.



#### Consumers

Understanding our consumers is key to growing our business sustainably for the long term. Consumer motivations, attitudes and behaviour form the basis of our brand marketing and innovations. We make our brands with pride and want them to be enjoyed responsibly. On occasions when consumers choose alcohol, we want them to drink better, not more.



#### Customers

Our customer partners are experts in the products they buy and sell, as well as in the experiences they create and deliver. We work with a wide range of customers: big and small, on-trade and off, digital and e-commerce. Our passion is to ensure we nurture mutually beneficial relationships that deliver joint value and the best outcome for all our consumers.

## Our stakeholders' interests

- Prioritisation of health, safety and wellbeing
- Investment in learning opportunities for employee growth and development
- Ways of working, culture and benefits programme
- Contribute to the growth
  of our brands and our
  performance
- The promotion of inclusion and diversity

occasions Innovation in heritage brands

Choice of brands for different

- and creation of new brands
- Responsible marketing
- Great experiencesProduct quality

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points

preferences

- Sustainability credentials
- Affordable products

Broad portfolio of choices

Insightful innovation

that satisfies consumer

across categories and price

Responsible advertising and

marketing that adheres to our

strict Diageo Marketing Code

moderation and reduce the

High-quality manufacturing

and environmental standards

Active engagement and

education to promote

harmful use of alcohol

- A portfolio of leading brands that meets evolving consumer preferences
- Identification of opportunities that offer profitable growth
- Insights into consumer behaviour and shopper trends
- Trusted product quality
- Innovation, promotional support and merchandising
- Availability and reliable supply and stocking
- Technical expertise

Use of best practice sales analytics and technology to support our retailers and distributors

- Ongoing dialogue and account management support
- Sales calls
- Development of joined-up business plans
- Regular business updates
- Training through unique offerings like the Diageo Bar Academy

- How we respond
- Safety strategy anchored on our Zero Harm goal that ensures everyone goes home safely every day
- Company-wide employee
  engagement surveys
- Consistent talent and performance management approach
- Extensive online learning and development material
- Informative and up-to-date employee communication channels
  - A State

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## **Suppliers**

Our suppliers and agencies are experts in the wide range of goods and services we require to create and market our brands. By working with them, we not only deliver high-quality products marketed responsibly but improve our collective impact, ensuring sustainable supply chains, reducing our environmental impact and making positive contributions to society.

#### Communities

Investing in sustainable growth means supporting and empowering the communities where we live, work, source and sell. By ensuring we make a positive contribution, we can help build thriving communities and strengthen our business.



#### Investors

We want to enable equity and debt investors to have an in-depth understanding of our strategy and our operational and financial performance, so they can more accurately assess the value of our shares and the opportunities to finance our business.



### **Governments and regulators**

The regulatory environment is critical to the success of our business. We believe it is important that those who can influence policy, laws and regulation understand our views. We also want to share information and perspectives on areas that can impact our business and public health.

- Developing strong, mutually beneficial partnerships
- Collaborating to realise
  innovation
- Fair contract and payment terms
- Consistent performance
  measurement
- Impact of our operations on the local economy
- Access to skills developmentOpportunities for
- employment and supplier opportunities Improved access to water,
- sanitation and hygiene
- Responsible use of natural resources
- Gender equality, inclusion and diversity
- Transparency and engagement

- Strategic priorities
- Financial performance
- Corporate governance
- Leadership credentials,
  experience and succession
- Executive remuneration
  policy
- Shareholder returns
- Environmental and social commitments and progress
- Contribution to national economic and development priorities
- Tax, excise and illicit trade
- Positive drinking programmes and impacts
- Wider sustainability agenda, including human rights, environmental impacts, sustainable agriculture and support for communities.
- Corporate behaviour

- Partnering with suppliers' standard, our code for working with suppliers
- Direct resolution process
- Confidential, independent whistleblowing helpline and website
- Supplier financing
- Supplier performance measurement and performance reviews
- Regular trainings on sustainable farming practices to our farmers
- Provision of drought resistant seed varieties.

- Ongoing dialogue
- Partnerships, including local raw material supply partnerships
- Learning for Life, our global training programme for hospitality and retail sector workers
- Community programme design that includes gender equality and inclusion and diversity considerations
- Tree planting and water replenishment programmes Our community water, sanitation and hygiene

(WASH) programmes

- Results announcements
- Investor roadshows
- Meetings and calls
- Annual General Meeting
- Investors' information on www.eabl.com
- Participation in investor conferences
- Ongoing dialogueCollaboration on
- responsible drinking initiatives and promotion of moderation, and strengthening industry standards
- Participation in governments, business and industry advisory groups
- Embedding business
  integrity into the way we
  work
  - Diageo Code of Business Conduct